



Resources for California Consumers

We are in this together!

We want to provide a list of resources for our customers to assist during this time of national crisis. Although this is not an exhaustive list, we hope you will find it helpful. We have provided phone numbers where possible, but many organizations have different phone numbers for different counties or no phone numbers listed. We will continue to update as we find more resources!

- Unemployment: www.edd.ca.gov
English: 1-800-300-5616
Spanish: 1-800-326-8937
Office Hours – Monday – Friday 8 a.m. until 12 noon (Pacific Time)
- Medi-Cal (medical services), CalFresh (food stamps/EBT), CalWORKS (monetary relief for low income families): www.mybenefitscalwin.org
- Supplemental Nutritional Assistance Program: www.fns.usda.gov/snap
- Covered California (medical coverage): www.coveredca.com
- Many resources for information including mental health and coping – Centers for Disease Control and Prevention: www.cdc.gov/coronavirus
- Families First Coronavirus Response Act – New federal paid leave: www.dol.gov
- Emergency Paid Sick Leave Act - - requires employers to provide up to 80 hours of paid sick leave: www.dol.gov
- Utility companies are making commitments to their customers and communities: www.sce.com, www.socalgas.com, www.pge.com, www.calwater.com
- Many financial institutions are offering coronavirus assistance like monthly fee waivers on service fees, waived penalties for early withdrawal of funds, credit line increases, trained staff to discuss options available. We encourage consumers to call their banks/credit card companies to see what each is offering.
- IRS extended filing deadline to July 15
- Apply for rent/mortgage and or utility assistance. Applications available at www.unitedwaytc.org
- We encourage googling for local resources – many counties have programs available.