



It is FCN's desire to provide our clients with a single point of contact for questions, concerns or requests. Our Client Services Department can answer many of your questions on the first call. If they are unable to answer on the spot, they will coordinate getting an answer for you within an agreed upon timeframe. We have listed the staff members that are responsible for certain areas to help you get to know our team.

*We encourage you to utilize any of our team to help you resolve issues.*

Department	Staff Member
<p align="center"><b>Client Services Representatives</b></p>	<p align="center"><b>Robin Osborn</b> 800-540-9011, Extension 1143 • rosborn@fcnetwork.com</p> <p align="center"><b>Wendy Anderson</b> 800-540-9011, Extension 1141 • wanderson@fcnetwork.com</p> <p align="center"><b>Maria Esparza</b> 800-540-9011, Extension 1623 • mesparza@fcnetwork.com</p>
<p align="center"><b>Executive Team</b></p>	<p align="center"><b>Alicia Sundstrom, President</b> 800-540-9011, Extension 1148 • alicia@fcnetwork.com</p> <p align="center"><b>Kris Davisson, Vice President</b> 800-540-9011, Extension 1147 • krisd@fcnetwork.com</p>
<p align="center"><b>Compliance Officer</b></p>	<p align="center"><b>Celia Hernandez</b> 800-540-9011, Extension 1145 • chernandez@fcnetwork.com</p> <p align="center">Compliance Team includes Erin Nelson</p>
<p align="center"><b>Technical Support Team</b></p>	<p align="center"><b>Lare Carson</b> 800-540-9011, Extension 1130 • lcarson@fcnetwork.com</p> <p align="center"><b>Derek Farrell</b> 800-540-9011, Extension 1136 • dfarrell@fcnetwork.com</p>
<p align="center"><b>Other staff members you might hear from</b></p>	<p align="center"><b>Andrea Crawford, Support Supervisor</b> Bankruptcy Requests: Brandy Linares Itemization and Medi-Cal Requests: Kellie Meyer</p> <p align="center"><b>Josephine Navarrete, Legal Supervisor</b> Legal Authorization/Declaration Requests: Cyndi Vasquez</p>